Michael Hawkins

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Published: 19th March 2025 | View latest online at http://hawkmauk.github.io/resume/001-mhawkins-cv.html

CAREER HIGHLIGHTS

Lead the creation of new product development team
Develop and implement processes and CI/CD pipelines for the new team.

Prototype contactless bitcoin lightning payments
Add functionality to open source mobile wallet and build terminal with R-PI and RC532 breakout board

Migration of documentation to multi platform publishing
Improved quality, reduced duplication and decoupled content from presentation

PROFESSIONAL TRAINING

MBSE: Model-Based Systems Engineering
University at Buffalo *2024*

Microservices Architecture - The Complete Guide
Memi Lavi *2023*

Build an AutoGPT Code Writing AI Tool With Rust and GPT-4
Shaun McDonogh *2024*

Design Patterns in Modern C++
Udemy *2021*

Smart Contracts
Applied Blockchain Labs *2018*

Leaders in Agile series
Kent Beck, Aslam Khan, Henrik Kniberg *2011*

Agile Estimating and Planning
Mountain Goat Software *2011*

SKILLS

Technical
Linux *Low Code* Model Driven Engineering *Systems Integration* Security *Bitcoin* Lightning *Decentralised Identifiers* Verifiable Credentials

Programming
SQL *Vue3* node.js *Javascript* C++ *Python* Java $\LaTeX$ HTML *XML* Rust *git*

PERSONAL STATEMENT

Software Developer adept in bringing forth expertise in design, installation, testing and maintenance of software systems. Equipped with a diverse skill-set, proficient in various platforms, languages, and embedded systems. Experienced with the latest cutting edge development tools and procedures. Able to effectively self-manage during independent projects, as well as lead productive teams.

EXPERIENCE

Senior Software Developer
Netcall | *Jun 2021 - Present*
- Leading a team of developers to deliver a new product to the market
- Implementing CI/CD pipelines and processes
- Developing custom widgets and user interface components using JavaScript and Vue.js
- Implement integrations with external systems using REST or SOAP APIs
- Creating high quality functional and technical documentation

Technical Consulting Team Lead
Advanced | *Jan 2015 - Present*
- Provides leadership in a team of 6 technical consultants
- Managing change for customer software solutions
- Technical lead on integration projects using SOAP / REST web services
- Develop and deliver training material for internal and external technical teams
- Delivering 3rd line support for issue resolution and root cause analysis

Technical Account Manager
eGain Communications | *Jun 2013 - Jan 2015*
- Building long lasting relationships through managing technical aspects of software solutions
- Chair weekly meetings with 2 - 4 account stakeholders
- Deliver project govenance for professional services team
- Lead technical teams across 3 departments to work on high impact incidents
- Develop KPIs and SLAs targets with stakeholders

Professional Services Consultant
Pitney Bowes Software | *Apr 2008 - Jun 2013*
- Managing projects throughout SDLC, with teams of 1-4 developers over 3-12 months
- Responsable for engaging with sales prospects to plan, document, implement and support software systems
- Providing relational database design, implementation and optimisation